

Assisted Move

Terms and conditions

1. Assisted Move is available on selected City & Country homes only
2. Upon agreement of Assisted Move, City & Country will reserve the home of your choice for a period of 6 weeks
3. Estate Agent Fees will be paid up to a maximum value of £3000
4. Acceptance is at our sole discretion. We reserve the right to refuse to agree to Assisted Move and we are under no obligation to give reasons why
5. You agree to City & Country's recommended estate agent to market and sell your existing property. Whilst we will consult with you, the terms of that appointment (including the choice of agent and the list price) will be at City & Country's discretion
6. We will instruct local estate agents to undertake an independent valuation for your current home before we agree a marketing price for your home. The realistic sale price may be lower than an initial marketing price and is based on achieving a sale within a specified timescale agreed
7. You have the final say at the price at which the property is marketed but Assisted Move will not be available if the price at which you wish to market your current home is higher than we think is realistic or the timescale is too long
8. You agree to allow the appointed agent to market your home and arrange viewings by appointment, at reasonable times. You agree not to instruct another agent during the period that your Assisted Move reservation is active and, if you have an existing contract with an agent, you agree you will dis-instruct that agent. City & Country will not be liable for any related cancellation fees
9. The buyer of your existing property must be able to exchange within a period of 28 days from the date their offer is accepted. If no acceptable offer is received within the temporary reservation period, we reserve the right to re-market our available plot
10. The Assisted Move service cannot be used with any other incentives or purchase services unless we specifically agree at the time of reservation
11. Agent fees will be payable on legal completion of your new City & Country home provided the sale of your existing property is achieved through the agent agreed by City & Country and within the agreed timescales
12. Estate agent fees paid up to a maximum of £3000 and only where customer has paid full asking price for their City & Country home
13. You must complete an Assisted Move Agreement